

BOAT RENTAL & PERSONAL WATERCRAFT POLICIES AND PROCEDURES

Here at Islander Watersports we want our customers to be well informed of our policies and procedures. Please take a moment to read through them.

Requirements

We require all boat renters to be at least 21 years of age (or 18 with a boaters license) to rent any motorized watercraft. A valid drivers license is required upon check-in. Maximum number of occupants per boat is strictly enforced. All renters are required to complete the entire orientation before the boat or personal watercraft is released.

Reservation and Booking Procedures

Reservations are confirmed only after payment is received with a credit card.

Payments are accepted over the phone, by fax, email, or in person.

All motorized watercraft require a damage/security deposit that will be charged to a credit card in advance.

\$1000 Damage/Security Deposit for any motor boat rental

\$500 Damage/Security Deposit for personal watercraft

The damage deposit will be returned in full if there is no damage and all inventory is in tact upon return of the watercraft. Islander Watersports reserves the right to keep the damage deposit in full upon return of any damaged watercraft.

We only accept payment from the person renting the boat.

Rental Times

Full day boat rental times are 9:00am-5:00pm.

Half day rentals times are 9:00-1:00 and 1:00-5:00.

During season our Boat Rental check out is between 8:00am - 8:30am. Our check in is between 5:00pm-5:30pm.

Pick up and return times may vary during off season.

Cancellation Policy

All cancellations must be in writing and no later than 48 hours prior to date of reservation. You may send an email to info@islanderwatersports.com. Any cancellation made within 48 hours are not entitled to a refund and 100% of the rental fee will be charged to the credit card on file.

Islander Watersports owners and operators reserve the right to cancel for any reason including unsafe weather conditions.